

Certification Counts!

That is why ALL of our members are certified for your protection.

Commercial Collection Agencies of America is the **ONLY** collection industry association in which ALL agency members are certified!

-Qualify for a **Certificate of Accreditation and Compliance** granted by an Independent Standards Board

-Adhere to a strict **Code of Ethics**

-Operate in business for a minimum of **four (4) years**

-Fulfill **continuing education** annually

-Engage a vetted field of **creditors' rights attorneys** if necessary

-Certify individual collectors through **Commercial Collection Training Institute**

-Practice professionally to **maximum dollar recovery**

-Carry a minimum of **\$300,000 surety bond coverage**

-Maintain separate trust accounts for collected funds

-Promptly **remit funds**

-Submit to a **financial and procedural review** to ensure ongoing adherence to requirements



For additional benefits and to learn more, please visit us at www.commercialcollectionagenciesofamerica.com/member-directory/agency-members